



**C R E D I T • V A L L E Y**  
THE CREDIT VALLEY HOSPITAL

## **Together We Create Better Health Care** **The Credit Valley Hospital Strategic Plan 2010- 2015**

Friday, February 12, 2010

FOR IMMEDIATE RELEASE (Mississauga, ON): The Credit Valley Hospital's new strategic plan sets the stage for a renewed partnership approach to patient care with health care providers in both hospital and in the community in order to protect patient access to quality, affordable health care services.

The plan was publicly introduced today on the hospital's website at [www.cvh.on.ca/mediaroom](http://www.cvh.on.ca/mediaroom) and through a four page newsletter sent to homeowners in Mississauga. The plan is a highly researched, factual document that clearly emphasizes the hospital's economic reality against the backdrop of a community that has seen dramatic population growth.

Well over a million people live in the health care service area known as the Mississauga Halton Local Health Integration Network (LHIN) -- 65% of them in Mississauga, the remainder in the Region of Halton.

More people have moved into Mississauga in the last decade than almost anywhere else in the province. This has put unprecedented pressures on a hospital trying to deliver care to every sick or injured person coming through the emergency department -- especially when the hospital is trying to do so without additional funding to match the growth.

Hospital president and CEO Michelle DiEmanuele says The Credit Valley Hospital is already recognized as one of the most efficient hospitals in the province. Based on government's own measurement, Credit Valley spends 4.3% less than comparable hospitals in Ontario on a cost per weighted case basis. DiEmanuele says the hospital staff and physicians will continue to drive efficiencies. But it's still not enough to deal with the demand as a result of the population growth.

" We must continue to create efficiencies and also focus on what hospitals do best both directly and in partnership with other health care providers if we are to maximize the resources we have and to live within our funding from government."

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DiEmanuele says “This plan was developed with input from more than 400 patients, families, volunteers, staff, physicians and health care partners. Their feedback has been instrumental in creating the framework for patient care delivery from this day forward, based on quality, accessibility and affordability.

“The new plan will guide the more than 3,000 caregivers, support staff and volunteers who come to work at Credit Valley every day to make a difference in the lives of the patients and families we serve in these challenging times.”

Hospital board chair, Joanne Rogers says the Board of Directors is firmly committed to the Strategic Plan. “We can no longer afford to be ‘all things to all people’ so we will focus on what Credit Valley does best and what services can be provided in hospital and partner with others to maximize services. Our *Strategic Plan for 2010 to 2015* creates a framework to enable us to make choices for a better future for the patients and families we serve. We believe the strategic plan will allow us to flourish as an exceptional health care provider in our region.”

The economic pressures of the past ten years, coupled with demand and growth left Credit Valley with a \$7 million deficit last year. This year, the hospital will have another \$7 million deficit as a result of continued growth and inflationary costs, despite reducing services and driving efficiencies to save \$13.1 million.

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VNR available online at:

<http://www.cvh.on.ca/mediaroom>

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